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VIA E-MAIL and ECFS

August 14, 2018

Ben Childers (ben.childers@fcc.gov)
Competition Policy Division
Wireline Competition Bureau
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

**Re: CenturyLink QC 2nd Quarter 2018 Special Access Metrics Report No. 1
WC Docket No. 05-333 (via ECFS)**

Dear Mr. Childers,

Pursuant to the Federal Communications Commission's *Memorandum Opinion and Order* (*MO&O*) released March 9, 2007 in WC Docket No. 05-333, 22 FCC Rcd 5207, CenturyLink QC¹ files its Special Access Metrics Report for the Second Quarter of 2018. This Report No. 1 includes all of the metrics required in the *MO&O* with the exception of the New Installation Trouble Report Rate which, as ordered, will be filed as Report No. 2 up to fifteen days later. As set forth in the *MO&O*, the metrics are "[due] to the Commission by the 45th day after the end of the quarter with the exception of the New Installation Trouble Report Rate, which will be provided by the 60th day after the end of the quarter."²

If you have questions regarding this report, please contact me at 206-346-9428 or at Glenda.weibel@centurylink.com.

Sincerely,

/s/Glenda R. Weibel

Attachment

¹ Qwest Corporation (or QC), the local exchange carrier, does business as CenturyLink QC. CenturyLink, Inc. owns CenturyLink QC and other affiliates.

² *MO&O*, 22 FCC Rcd at 5241 ¶ 65.

Qwest 272 Sunset Special Access Measurements
JUNE 2018

State	Metric	Metric Name	Product	APRIL 2018				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	83.33%	13	100.00%	-0.71
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	302	98.68%	243	99.59%	-0.76
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	100.00%	8	100.00%	.
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0					
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	88	84.09%	68	88.24%	-0.7
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	5	60.00%	-2.04
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	473	0.63%	75	0.00%	-1.22
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15575	1.91%	10356	1.42%	0.82
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1450	0.21%	1525	0.20%	-0.96
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	0:54			.
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	298	3:46	147	3:30	-0.43
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	6:16	3	2:05	-0.85
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	7	85.71%	1	100.00%	-1.7
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	335	97.91%	185	98.38%	-1
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	25	100.00%	5	100.00%	.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			.
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	93	80.65%	45	68.89%	-1.93
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	1	100.00%	-1
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	630	0.95%	112	1.79%	-1.48
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15410	1.10%	10954	0.95%	-0.29
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1576	0.82%	1725	0.46%	-0.21
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	2:42	2	5:54	-1.54
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	169	3:06	104	4:33	-2.71
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	13	5:00	8	1:15	0.75
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	9	100.00%	.
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	156	98.72%	133	100.00%	-0.72
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	88.89%	10	100.00%	-0.96
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	31	93.55%	20	85.00%	-1.61
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	2	100.00%	.
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	506	0.99%	35	0.00%	-1.35

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2018

State	Metric	Metric Name	Product	APRIL 2018				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8788	0.84%	5342	0.82%	-0.93
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	933	0.21%	970	0.31%	-1.25
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	6:56			.
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	74	3:09	44	3:48	-1.56
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:06	3	4:08	-1.68
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	2	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	34	97.06%	52	96.15%	-1.14
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%			.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	22	90.91%	20	60.00%	-2.43
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	147	4.08%	6	0.00%	-1.48
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3248	1.82%	3454	0.81%	1.21
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	394	0.51%	381	1.31%	-1.72
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	3:09			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	59	5:36	28	3:29	-0.52
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:12	5	2:32	-1.62
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	33	96.97%	20	95.00%	-1.22
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	150	99.33%	95	97.89%	-1.61
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	95.24%	3	100.00%	-1.7
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	49	79.59%	34	73.53%	-1.39
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	33.33%	2	0.00%	-1.55
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1104	0.72%	219	2.28%	-2.3
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13907	0.74%	8136	0.93%	-1.94
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1544	0.32%	1100	0.64%	-1.72
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	12:08	5	11:14	-1.43
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	103	5:16	76	4:33	-0.83
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	1:30	7	2:18	-1.5
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	3	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	43	100.00%	35	97.14%	-1.68
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	88.89%	4	100.00%	-1.31

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Qwest 272 Sunset Special Access Measurements
JUNE 2018

				APRIL 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	86.67%	12	66.67%	-1.76
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%			.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	217	0.46%	24	0.00%	-1.78
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3513	1.08%	2357	0.59%	0.19
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	401	0.25%	357	0.00%	-1.04
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	4:07			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	38	4:38	14	3:22	-0.7
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	4:03			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			7	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	33	96.97%	41	100.00%	-0.92
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	100.00%	4	100.00%	.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	12	91.67%	7	28.57%	-2.74
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	100.00%	.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	253	0.40%	38	0.00%	-1.68
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2691	1.08%	1584	0.76%	-0.37
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	264	0.38%	241	0.00%	-1.03
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	5:01			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	29	8:12	12	15:31	-1.82
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	0:51			.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	8	100.00%	1	100.00%	.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	66	98.48%	37	100.00%	-1.22
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	50.00%	12	100.00%	-0.35
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0					.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	5	80.00%	7	71.43%	-1.21
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	9	100.00%	.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	371	0.27%	93	1.08%	-1.64
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	5012	1.02%	2674	0.56%	0.26
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	495	0.40%	423	0.00%	-0.66
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:08	1	35:09	.

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Qwest 272 Sunset Special Access Measurements
JUNE 2018

				APRIL 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	51	4:12	15	5:08	-1.47
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:04			.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	1	100.00%	.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	69	98.55%	52	100.00%	-1.11
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	9	77.78%	2	100.00%	-1.24
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	50	78.00%	26	76.92%	-1.06
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%			.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	201	1.99%	19	0.00%	-1.31
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4641	1.92%	3879	1.80%	-0.77
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	600	0.50%	695	0.29%	-0.63
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:33			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	89	3:01	70	2:53	-0.88
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:49	2	3:42	-4.32
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	3	100.00%	.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	164	97.56%	56	100.00%	-0.75
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	15	93.33%	8	100.00%	-1.24
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	66.67%	27	85.19%	-0.08
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					.
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	544	0.18%	31	0.00%	-1.98
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8442	0.64%	5285	0.49%	-0.33
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	927	0.76%	957	0.31%	-0.2
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	1:03			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	54	3:10	26	3:12	-1.03
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:36	3	2:23	-1.45
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	3	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	34	97.06%	12	100.00%	-1.39
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above			4	75.00%	.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	14	100.00%	13	30.77%	-3.32
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%			.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	168	1.19%	32	0.00%	-1.33

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2018

State	Metric	Metric Name	Product	APRIL 2018				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2148	1.68%	1229	0.98%	0
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	223	0.45%	190	0.00%	-1.06
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	22:16			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	36	6:50	12	3:36	-0.74
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:12			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	38.46%	6	100.00%	0.29
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	106	100.00%	55	100.00%	.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	100.00%	3	66.67%	-2.53
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	26	57.69%	26	69.23%	-0.65
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	244	0.41%	14	0.00%	-1.98
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	7000	1.43%	3565	1.29%	-0.65
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	811	0.86%	644	0.16%	0.1
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	7:54			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	100	3:03	46	7:01	-1.74
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	1:36	1	1:55	-1.56
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	83.33%	2	100.00%	-1.41
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	153	97.39%	117	99.15%	-0.71
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	40	100.00%	13	100.00%	.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	68	77.94%	37	91.89%	-0.04
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	4	100.00%	.
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	638	0.16%	206	0.97%	-2.04
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13062	0.80%	7695	0.79%	-0.98
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1374	0.36%	1247	0.40%	-1.09
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	15:39	2	5:54	-0.61
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	104	3:40	61	5:15	-2.02
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	5	2:03	5	2:28	-1.17
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%			.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	30	100.00%	25	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%			.

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Qwest 272 Sunset Special Access Measurements
JUNE 2018

				APRIL 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	11	63.64%	10	80.00%	-0.79	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	133	0.00%	32	0.00%	.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2127	0.85%	1575	0.89%	-1.08	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	216	0.00%	172	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	18	2:06	14	3:45	-1.7	

The 'Parity' column indicates statistical significance of the differences in results (at the 95% confidence level). Negative Parity numbers indicate 'parity.' The more negative, the greater the confidence that random variation explains the difference.

Qwest 272 Sunset Special Access Measurements
JUNE 2018

State	Metric	Metric Name	Product	MAY 2018				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	10	90.00%	-1.35
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	247	95.95%	217	97.24%	-0.75
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	100.00%	14	92.86%	-1.7
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0					
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	83	78.31%	49	71.43%	-1.54
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	5	80.00%	-1.3
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	470	1.06%	73	2.74%	-1.72
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15362	2.12%	10236	1.42%	1.48
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1418	0.71%	1520	0.59%	-0.77
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	9:41	2	4:56	-0.66
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	325	4:04	145	4:07	-1.08
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	2:33	9	1:50	-0.6
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	95.45%	8	87.50%	-1.47
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	245	94.69%	180	97.78%	-0.32
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	18	100.00%	25	100.00%	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0					
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	84	80.95%	57	91.23%	-0.11
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	3	100.00%	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	622	1.13%	112	0.89%	-1.23
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15033	1.76%	10826	1.33%	0.67
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1546	0.65%	1721	0.35%	-0.26
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	10:44	1	4:38	-0.8
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	265	3:41	144	4:36	-2.36
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	3:50	6	2:59	-1.17
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	15	86.67%	12	83.33%	-1.15
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	153	98.69%	58	100.00%	-1.03
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	14	100.00%	4	100.00%	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	61	83.61%	14	64.29%	-1.99
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	33.33%	4	25.00%	-1.15
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	497	0.80%	35	0.00%	-1.43

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Qwest 272 Sunset Special Access Measurements
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				MAY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8598	1.54%	5321	1.15%	0.16	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	927	0.22%	966	0.10%	-0.63	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	3:50			.	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	132	3:21	61	5:13	-2.37	
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:08	1	2:03	-1.42	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%			.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	20	100.00%	53	100.00%	.	
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	100.00%	1	100.00%	.	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	66.67%	25	68.00%	-1.15	
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	144	0.69%	6	0.00%	-2.06	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3235	1.61%	3452	0.84%	0.74	
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	388	0.00%	381	0.26%	-1.61	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	2:19			.	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	52	5:06	29	3:32	-0.65	
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	1:17	.	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	22	86.36%	18	94.44%	-0.82	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	191	99.48%	116	98.28%	-1.52	
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	23	100.00%	13	76.92%	-2.46	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	92.16%	36	63.89%	-2.99	
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	7	57.14%	-1.72	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	959	0.94%	215	3.26%	-2.61	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13634	1.14%	8082	1.16%	-1.11	
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1532	0.78%	1097	0.36%	-0.17	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	9	9:19	7	22:50	-1.81	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	155	2:49	94	3:59	-2.27	
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	12	3:49	4	4:10	-1.08	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			14	100.00%	.	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	32	100.00%	26	96.15%	-1.68	
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%			.	

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State	Metric	Metric Name	Product	MAY 2018				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	9	88.89%	15	80.00%	-1.34
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	204	0.49%	22	0.00%	-1.79
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3475	2.30%	2344	0.98%	1.28
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	396	0.25%	357	0.00%	-1.04
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	33:34			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	80	4:38	23	3:28	-0.85
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:48			.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	17	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	33	93.94%	30	96.67%	-1.06
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	6	66.67%	7	100.00%	-0.47
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	73.33%	10	70.00%	-1.11
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	83.33%			.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	242	0.00%	38	5.26%	-3.18
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2659	1.54%	1591	1.26%	-0.54
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	269	0.37%	238	0.84%	-1.42
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			2	2:47	.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	41	6:06	20	7:47	-1.52
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	1:48	2	0:51	-0.56
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	15	93.33%	-1.39
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	39	100.00%	31	100.00%	.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	8	100.00%	2	100.00%	.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0					
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	15	86.67%	18	88.89%	-1.2
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%			.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	362	0.83%	93	1.08%	-1.14
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4898	1.76%	2693	0.74%	1.19
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	488	0.61%	427	0.00%	-0.37
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	23:34	1	5:22	-1.58

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				MAY 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	86	4:40	20	5:37	-1.52
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:46			.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			1	100.00%	.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	80	97.50%	72	97.22%	-1.06
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	10	100.00%	20	100.00%	.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	33	84.85%	14	92.86%	-0.87
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	1	0.00%	-1.53
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	201	1.49%	19	0.00%	-1.43
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4562	2.83%	3816	1.52%	1.45
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	592	0.51%	694	0.29%	-0.62
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	1:47			.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	129	2:39	58	3:29	-1.86
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	5:00	2	1:14	-0.12
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	2	100.00%	.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	102	96.08%	71	98.59%	-0.71
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%	13	100.00%	.
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	41	80.49%	23	86.96%	-0.82
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%	4	75.00%	-1.34
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	536	0.19%	31	0.00%	-1.97
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8314	0.69%	5322	0.66%	-0.88
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	901	0.33%	958	0.94%	-1.99
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:05			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	57	3:17	35	3:03	-0.94
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:26	9	5:27	-1.87
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	5	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	62	100.00%	16	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%	3	33.33%	-1.7
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	4	100.00%	8	50.00%	-2.05
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	167	0.00%	30	0.00%	.

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				MAY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2115	1.84%	1229	1.14%	-0.04	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	223	0.00%	190	0.00%	.	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	39	4:43	14	4:00	-0.74	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above						
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	100.00%	2	100.00%	.	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	136	99.26%	143	98.60%	-1.33	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	7	100.00%	5	100.00%	.	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	27	92.59%	22	63.64%	-2.52	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	100.00%	2	100.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	239	0.00%	13	0.00%	.	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6865	1.60%	3489	1.09%	0.26	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	800	1.38%	643	0.78%	-0.35	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	110	4:00	38	4:28	-1.23	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	11	1:34	5	1:34	-1	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	4	100.00%	.	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	195	98.97%	148	95.27%	-2.06	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	100.00%	18	94.44%	-1.63	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	77	85.71%	46	89.13%	-0.85	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	10	80.00%	-0.63	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	633	0.47%	207	0.48%	-1.01	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12885	0.86%	7620	0.89%	-1.14	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1354	0.22%	1250	0.48%	-1.68	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	4:10	1	2:09	-0.44	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	111	3:43	68	5:47	-1.61	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:44	6	1:38	-0.92	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	6	100.00%	1	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	16	100.00%	19	100.00%	.	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above			1	100.00%	.	

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				MAY 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	11	54.55%	9	44.44%	-1.27	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	131	2.29%	32	0.00%	-1.03	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2094	2.53%	1570	1.40%	0.45	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	216	0.00%	171	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	8:47			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	53	3:40	22	4:20	-1.44	

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State	Metric	Metric Name	Product	JUNE 2018					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%	22	95.45%	-1.23	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	305	98.03%	160	99.38%	-0.74	
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	28	96.43%	9	100.00%	-1.42	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			.	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	89	86.52%	46	69.57%	-2.44	
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	100.00%	3	100.00%	.	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	464	1.29%	72	4.17%	-2.07	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15149	2.82%	10115	2.05%	1.34	
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1402	0.43%	1517	0.33%	-0.74	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	6	14:36	3	7:11	-0.81	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	427	4:09	207	4:11	-1.09	
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	3:47	5	1:59	-0.26	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	94.29%	22	45.45%	-3.53	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	263	97.72%	183	96.17%	-1.48	
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	100.00%	9	100.00%	.	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0						
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	46	82.61%	41	82.93%	-1.15	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	100.00%	1	100.00%	.	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	614	0.65%	111	0.00%	-1.02	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	14728	1.30%	10681	1.19%	-0.54	
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1530	0.98%	1719	0.76%	-0.58	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	25:19			.	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	191	2:59	127	3:29	-1.77	
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	15	8:27	13	5:42	-0.65	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	75.00%	34	61.76%	-1.32	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	158	96.84%	119	100.00%	-0.22	
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	100.00%	3	100.00%	.	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	31	70.97%	31	74.19%	-1	
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	0.00%	-1.86	
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	486	0.62%	35	2.86%	-1.89	

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Qwest 272 Sunset Special Access Measurements
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				JUNE 2018				
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8478	2.06%	5294	1.68%	-0.03
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	917	0.33%	964	0.00%	0.08
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	10:02	1	6:40	-0.79
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	175	4:22	89	4:28	-1.09
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	2:05			.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	93.75%			.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	43	100.00%	46	100.00%	.
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	5	100.00%	.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	27	74.07%	21	57.14%	-1.75
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	143	0.00%	6	0.00%	.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3235	1.64%	3459	0.61%	1.45
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	381	0.00%	375	0.00%	.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0					.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	53	3:34	21	3:54	-1.28
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					.
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	49	100.00%	23	95.65%	-1.89
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	226	98.67%	118	99.15%	-1.09
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	76.47%	3	100.00%	-0.99
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	34	85.29%	47	59.57%	-2.52
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	1	0.00%	-2.13
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	940	1.38%	211	2.84%	-1.91
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13441	1.15%	8099	1.19%	-1.16
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1520	0.39%	1090	0.28%	-0.69
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	13	6:25	6	5:07	-0.68
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	154	3:56	96	3:35	-0.65
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	1:30	3	5:23	-1.77
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	3	100.00%			.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	91	100.00%	30	93.33%	-2.51
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	31	41.94%	1	100.00%	-0.9

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	JUNE 2018				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0					
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	11	81.82%	5	60.00%	-1.57
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	195	0.51%	22	0.00%	-1.77
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3438	1.66%	2312	1.38%	-0.5
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	391	0.00%	357	0.28%	-1.64
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	4:06			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	57	3:47	32	3:40	-0.91
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above			1	4:40	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			3	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	58	100.00%	26	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	5	100.00%	4	100.00%	.
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	7	71.43%	1	100.00%	-1.41
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%	.
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	230	0.43%	37	0.00%	-1.66
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2624	1.33%	1556	1.54%	-1.34
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	267	0.00%	236	0.00%	.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	3:09			.
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	35	4:15	24	6:33	-1.9
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above					
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0			3	100.00%	.
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	78	96.15%	62	100.00%	-0.42
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	16	93.75%	1	100.00%	-1.95
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%	.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	13	69.23%	3	100.00%	-0.83
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above					
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	345	1.16%	96	4.17%	-2.19
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4804	2.08%	2654	1.58%	-0.08
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	485	0.21%	427	0.70%	-1.69
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	4	10:02	4	4:06	-0.66

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Qwest 272 Sunset Special Access Measurements
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				JUNE 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	100	3:31	42	4:56	-2.31	
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	3:55	3	1:36	-0.75	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	11	100.00%	1	100.00%		.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	91	98.90%	43	97.67%	-1.33	
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	2	100.00%	8	100.00%		.
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	52	90.38%	13	92.31%	-1.24	
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%				.
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	197	0.00%	19	5.26%	-2.96	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4521	2.59%	3735	2.28%	-0.44	
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	583	0.17%	692	0.43%	-1.51	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0			1	7:18		.
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	117	3:42	85	4:01	-1.19	
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	1	6:13	3	2:17	-0.38	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	100.00%				.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	74	100.00%	44	97.73%	-1.79	
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	17	94.12%	10	100.00%	-1.2	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	37	48.65%	37	91.89%	1.4	
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	4	100.00%		.
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	529	0.00%	31	0.00%		.
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8251	0.61%	5282	0.28%	0.61	
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	893	0.45%	953	0.84%	-1.64	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	50	2:28	15	4:24	-2.6	
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	4	1:45	8	2:29	-1.55	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	2	100.00%		.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	61	93.44%	13	100.00%	-0.93	
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above			4	100.00%		.
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	5	100.00%	7	42.86%	-2.26	
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above			1	0.00%		.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	165	1.82%	28	0.00%	-1.19	

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	JUNE 2018					
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2076	1.97%	1219	2.46%	-1.56	
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	221	0.90%	187	0.00%	-0.67	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	16:24				.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	41	6:22	30	4:02	0.03	
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:04				.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	9	100.00%	1	100.00%		.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	148	97.97%	66	100.00%	-0.73	
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	31	100.00%				.
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	111	93.69%	8	75.00%	-2.17	
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%	1	100.00%		.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	219	0.46%	13	0.00%	-1.97	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6835	1.98%	3442	1.39%	0.28	
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	792	1.26%	641	1.25%	-0.99	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	1	4:24				.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	135	6:11	48	4:39	-0.02	
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	10	7:29	8	7:19	-0.97	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	27	96.30%	2	100.00%	-1.9	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	153	97.39%	141	99.29%	-0.6	
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	19	100.00%	3	100.00%		.
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	51	86.27%	32	90.63%	-0.86	
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	2	50.00%	7	85.71%	-0.87	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	621	0.48%	205	0.49%	-1.01	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12627	0.79%	7485	0.83%	-1.17	
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1337	0.45%	1244	0.16%	-0.2	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	25:00	1	7:42	-1.27	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	100	3:33	62	4:39	-2.1	
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:26	2	0:37	-0.2	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	1	100.00%	1	100.00%		.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	28	89.29%	27	96.30%	-0.71	
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%				.

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Qwest 272 Sunset Special Access Measurements
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				JUNE 2018					
State	Metric	Metric Name	Product	Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0						
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	30	73.33%	5	60.00%	-1.37	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above						
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	129	0.00%	31	0.00%	.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2093	1.72%	1559	1.73%	-1.02	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	215	0.00%	171	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0						
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	36	3:03	27	3:17	-1.25	

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	12	91.67%	45	95.56%	-1.02
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	854	97.66%	620	98.71%	-0.61
AZ	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	66	98.48%	31	96.77%	-1.34
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS0	2	100.00%			
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS1	260	83.08%	163	77.91%	-1.66
AZ	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	13	100.00%	13	76.92%	-2.12
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	469	1.07%	73	2.74%	-1.72
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15362	2.28%	10236	1.62%	1.23
AZ	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1423	0.42%	1521	0.39%	-0.93
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	14	9:54	5	6:17	-0.81
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	1050	4:01	499	3:58	-0.81
AZ	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	19	3:31	17	1:55	0.05
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	64	93.75%	31	58.06%	-3.59
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	843	96.92%	548	97.45%	-0.84
CO	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	59	100.00%	39	100.00%	
CO	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	0.00%			
CO	PIAM	Percent Installation Appointments Met	Special Access - DS1	223	81.17%	143	81.82%	-0.99
CO	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	5	100.00%	-1.13
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	622	0.96%	112	0.89%	-1.34
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	15057	1.38%	10820	1.16%	-0.03
CO	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1551	0.84%	1722	0.52%	-0.33
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	17	11:20	3	5:28	-1.03
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	625	3:19	375	4:12	-3.16
CO	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	38	6:03	27	3:47	-0.45
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	88.00%	55	72.73%	-1.92
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	467	98.07%	310	100.00%	-0.14
IA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	35	97.14%	17	100.00%	-1.27
IA	PIAM	Percent Installation Appointments Met	Special Access - DS1	123	82.93%	65	75.38%	-1.75
IA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	8	75.00%	7	42.86%	-1.77
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	496	0.81%	35	0.00%	-1.43

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Qwest 272 Sunset Special Access Measurements
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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8621	1.47%	5319	1.22%	-0.25
IA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	926	0.22%	967	0.10%	-0.63
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	12	6:40	1	6:40	-0.99
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	381	3:47	194	4:33	-2.03
IA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	2:06	4	3:36	-1.43
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	25	96.00%	2	100.00%	-1.88
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	97	98.97%	151	98.68%	-1.13
ID	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	12	100.00%	6	100.00%	.
ID	PIAM	Percent Installation Appointments Met	Special Access - DS1	64	78.13%	66	62.12%	-2.21
ID	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	145	1.38%	6	0.00%	-1.86
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3239	1.70%	3455	0.75%	1.15
ID	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	388	0.26%	379	0.53%	-1.36
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	3:02			.
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	164	4:47	78	3:37	-0.5
ID	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:12	6	2:20	-1.54
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	104	96.15%	61	95.08%	-1.2
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	567	99.12%	329	98.48%	-1.32
MN	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	61	91.80%	19	84.21%	-1.59
MN	PIAM	Percent Installation Appointments Met	Special Access - DS1	134	85.82%	117	64.96%	-3.35
MN	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	17	76.47%	10	40.00%	-2.15
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	1001	1.00%	215	2.79%	-2.27
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	13661	1.00%	8106	1.10%	-1.41
MN	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1532	0.52%	1096	0.46%	-0.86
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	30	8:49	18	13:43	-1.6
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	412	3:51	266	4:00	-1.23
MN	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	23	2:43	14	3:30	-1.38
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	4	100.00%	17	100.00%	.
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	166	100.00%	91	95.60%	-2.36
MT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	41	53.66%	5	100.00%	-0.05

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
MT	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.
MT	PIAM	Percent Installation Appointments Met	Special Access - DS1	35	85.71%	32	71.88%	-1.85
MT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	3	66.67%			.
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	205	0.49%	23	0.00%	-1.78
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	3475	1.67%	2338	0.98%	0.33
MT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	396	0.25%	357	0.00%	-1.04
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	13:56			.
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	175	4:21	69	3:32	-0.61
MT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	3:55	1	4:40	-4.61
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	2	100.00%	27	100.00%	.
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	124	97.58%	97	98.97%	-0.86
ND	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	20	90.00%	15	100.00%	-0.71
ND	PIAM	Percent Installation Appointments Met	Special Access - DS1	34	79.41%	18	55.56%	-2.1
ND	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	2	100.00%	-1.46
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	242	0.41%	38	2.63%	-1.92
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2658	1.32%	1577	1.20%	-0.81
ND	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	267	0.37%	238	0.42%	-1.05
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	4:05	2	2:47	-0.49
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	105	6:04	56	8:55	-2.06
ND	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	2	1:19	2	0:51	-0.52
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	14	100.00%	19	94.74%	-1.53
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	183	97.81%	130	100.00%	-0.4
NE	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	26	92.31%	15	100.00%	-0.84
NE	PIAM	Percent Installation Appointments Met	Special Access - DS0			2	100.00%	.
NE	PIAM	Percent Installation Appointments Met	Special Access - DS1	33	78.79%	28	85.71%	-0.78
NE	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	100.00%	9	100.00%	.
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	359	0.84%	94	2.13%	-1.65
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4905	1.61%	2674	0.97%	0.38
NE	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	489	0.41%	426	0.23%	-1.08
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	8	14:00	6	9:29	-0.96

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	237	4:05	77	5:09	-2.23
NE	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	6	2:24	3	1:36	-0.51
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	13	100.00%	3	100.00%	.
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	240	98.33%	167	98.20%	-1.05
NM	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	21	90.48%	30	100.00%	-0.41
NM	PIAM	Percent Installation Appointments Met	Special Access - DS1	135	84.44%	53	84.91%	-1.1
NM	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	7	85.71%	1	0.00%	-2.13
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	200	1.00%	19	0.00%	-1.59
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	4575	2.45%	3810	1.86%	0.11
NM	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	592	0.34%	694	0.29%	-0.9
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	2:48	1	7:18	-4.95
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	335	3:07	213	3:30	-1.57
NM	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	7	3:49	7	2:23	-0.2
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	16	100.00%	5	100.00%	.
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	340	97.65%	171	98.83%	-0.8
OR	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	39	94.87%	31	100.00%	-0.69
OR	PIAM	Percent Installation Appointments Met	Special Access - DS1	129	65.89%	87	88.51%	1.26
OR	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	4	75.00%	8	87.50%	-1.12
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	536	0.19%	31	0.00%	-1.97
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	8336	0.65%	5296	0.47%	-0.2
OR	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	907	0.55%	956	0.73%	-1.3
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	2:04			.
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	161	2:59	76	3:22	-1.58
OR	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	1:37	20	3:48	-2
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	5	100.00%	10	100.00%	.
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	157	96.82%	41	100.00%	-0.75
SD	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	1	100.00%	11	72.73%	-1.37
SD	PIAM	Percent Installation Appointments Met	Special Access - DS1	23	100.00%	28	39.29%	-3.78
SD	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	0.00%	1	0.00%	.
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	167	1.20%	30	0.00%	-1.35

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State	Metric	Metric Name	Product	QTR				
				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2113	1.85%	1226	1.55%	-0.62
SD	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	222	0.45%	189	0.00%	-1.06
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	5	18:45			.
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	116	5:57	56	3:56	0.08
SD	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	3	1:46			.
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	57	85.96%	9	100.00%	-0.66
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	390	98.97%	264	99.24%	-1.03
UT	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	56	100.00%	8	87.50%	-2.62
UT	PIAM	Percent Installation Appointments Met	Special Access - DS1	164	87.80%	56	67.86%	-2.7
UT	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	5	100.00%	3	100.00%	.
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	234	0.43%	13	0.00%	-1.98
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	6900	1.67%	3499	1.26%	-0.02
UT	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	801	1.12%	643	0.78%	-0.59
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	2	6:09			.
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	345	4:35	132	5:26	-1.42
UT	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	28	3:41	14	4:53	-1.4
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	35	94.29%	8	100.00%	-1.25
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	501	98.00%	406	97.78%	-1.09
WA	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	78	100.00%	34	97.06%	-1.92
WA	PIAM	Percent Installation Appointments Met	Special Access - DS1	196	83.16%	115	90.43%	-0.19
WA	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	6	66.67%	21	85.71%	-0.69
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	631	0.32%	206	0.49%	-1.21
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	12858	0.82%	7600	0.84%	-1.12
WA	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	1355	0.37%	1247	0.32%	-0.87
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	7	14:44	4	5:25	-0.91
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	315	3:39	191	5:15	-2.2
WA	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS3 and above	14	2:09	13	1:48	-0.77
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS0	10	100.00%	2	100.00%	.
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS1	74	95.95%	71	98.59%	-0.73
WY	FOCT	Firm Order Confirmation (FOC) Timeliness	Special Access - DS3 and above	3	100.00%	1	100.00%	.

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				Non-Affiliates Aggregate Volume	Non-Affiliates Aggregate Result	RBOC Affiliates Aggregate Volume	RBOC Affiliates Aggregate Result	RBOC Affiliates Aggregate Parity	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS0	1	100.00%			.	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS1	52	67.31%	24	62.50%	-1.25	
WY	PIAM	Percent Installation Appointments Met	Special Access - DS3 and above	1	100.00%			.	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS0	131	0.76%	32	0.00%	-1.52	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS1	2105	1.71%	1568	1.34%	-0.45	
WY	CTRR	Failure Rate/Trouble Report Rate	Special Access - DS3 and above	216	0.00%	171	0.00%	.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS0	3	8:47			.	
WY	MAD	Average Repair Interval/Mean Time to Restore	Special Access - DS1	107	3:12	63	3:45	-1.65	

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